AGENCY

CONTACTS

FOR RTLB

Communication Project Team - 2014

**List of Services in Western Bay of Plenty for Children/Youth:**

**ACTIVE TRAINING**

**81 Hull Road,**

**Mount Maunganui**

**PH: (07) 5752185**

**Criteria:** Youth and Adults

Alternative education programme for those aged 13-16 years who are excluded from school. They have a Pathways to Employment course for those aged 16-18 years, who have left school.

**AUTISIM NEW ZEALAND INC**

**The Historic Village, 17th Avenue**

**Tauranga**

**PH: (07) 571 0003**

**Criteria:** All age groups

Offers a range of services that include a field officer who supports families, provides information, education, advocacy and support. They hold monthly coffee meetings and a library of resources. Other services include teaching seminars, guest speakers, bimonthly newsletter, family days, a teen and adult group, social dinner group and couples group.

**BARNARDOS NEW ZEALAND - TAURANGA**

**777 Cameron Rd**

**Tauranga**

**PH: (07) 578 4592. 0800227841**

**Criteria:** Children and Families

**Family Support** - Family support service that helps families identify and make changes to improve the wellbeing of their children.

**Parent Education Programmes** - Designed to help parents understand their children's needs, improve family communication and reinforce positive parenting.

**Footsteps to Feeling Safe** - Programme for children/young people exposed to domestic violence including safety, grief, separation and self esteem.  
**Children's Contact** - Enables children to visit a parent or family member who they don't have day-to-day contact with, in a supervised and safe environment.  
**Kidstart** - Quality home-based care and learning 0-5 years, care provided in the homes of trained caregivers.

**BAY COUNSELLING**

**68 10th Ave**

**Tauranga**

**PH: (07) 578 0959**

**Criteria:** Works with youth/adults 13 years and older

Therapy collective offering: individual counselling, family therapy, family court counselling, E.A.P (Employee Assistance Programme), supervision (Clinical & Workplace), drug & alcohol counselling/assessment, ACC counselling (physical and sexual abuse counselling.)

**BAY OF PLENTY KIWI CAN CHARITABLE TRUST**

**PO Box: 13355**

**Tauranga**

**PH: (07) 5790231**

**Criteria:** 5-12 years

Kiwi Can is a foundation for youth development programme. The programme aims to instil in children aged 5-12 years of self worth and self confidence, the ability to take responsibility for their own actions, valuable life skills and a “can do” attitude to the challenges of life.

**BEACHAVEN COMMUNITY HOUSE**

**1326b Papamoa Beach Rd,**

**Papamoa**

**PH: (07) 5421729**

**Criteria:** Available to all

Offer personal counselling and practical support for families. Activities include family activities, play group, craft for kids, “Jumping Jacks” music for preschoolers, after school youth programme, parenting matters, recreation group, walking group, evening craft for adults, ‘Big Day Out’, “Wings” single parent support group and whanau support counselling for youth.

**CCS DISABILITY ACTION BAY OF PLENTY**

**74 14th Avenue,**

**Tauranga**

**PH: 0800 227 2255**

**Criteria:** People with disabilities and their family / whanau.

Voluntary and government agencies who support people with disabilities. We are a national organisation with 16 branches throughout the country, working in partnership with more than 6000 children and adults with disabilities. We believe that people with disabilities have the right to: Choice Inclusion in our society Information Respect Dignity Be different Be interdependent. We focus on providing support and services for children and adults with disabilities and their families/whanau.

**CHILD AND ADOLESCENT MENTAL HEALTH SERVICE (CAMHS)**

**881 Cameron Road**

**Tauranga**

**PH: (07) 579 8380**

**Criteria:** Up to 18 years old.

Children/youth can be referred to this service for assessment and intervention for mental health issues.

**CHILD YOUTH & FAMILY**

**78-96 Grey Street,**

**Tauranga**

**PH: 0508 326 459 [www.cyf.govt.nz](http://www.cyf.govt.nz)**

**Criteria:** Children/Youth 0-17years

Work with children/youth age 0-17 years providing care and protection, youth justice and adoption services.

**COMMUNITY CHILD AND YOUTH HEALTH SERVICES TAURANGA**

**889 Cameron Rd**

**PH: 577 3383**

Public Health nurses: Free Service

Work with families and schools to assess needs of pre-school and young people – through to adolescents.

Make routine school visits, vision and hearing checks including ear health.

Health, behaviour, social or developmental concerns.

Refer on to other agencies

**DIABETES HELP – TAURANGA INC.**

**PO Box 15219**

**Tauranga**

**PH: (07) 578 8129**

**Criteria:** Anyone with diabetes

Diabetes Help Line (07) 571 3422, 24 hours / 7 day per week answer phone message service.

**DIABETES YOUTH NEW ZEALAND**

**PH: 5703261**

Support families to cater for their child: camps, open days, parents support groups, liaise with diabetes nurse at DHB.

**DYNAMIX THERAPY SERVICE**

**27 Church Street, Gate Pa**

**Tauranga**

**PH: (07) 577 9748**

**Criteria:** Work with youth/adults 13 years and older

We provide counselling and therapy services for co-existing disorders, mental health and/or addictions (drug and alcohol), anxiety and depression recovery and many more. We also provide Supervision.

**EPILEPSY ASSOCIATION BOP/COROMANDEL**

**146 Durham St**

**Tauranga**

**PH: (07) 578 6596**

**Criteria:** People diagnosed with epilepsy

Information, advocacy and training for people who have epilepsy, their families, health professionals, all school levels and BOP community. Free confidential service by trained Field Officer

**FAB (FAMILIES ACHIEVING BALANCE) Formerly Toughlove**

1428 Cameron RD,

Greerton

Tauranga.

PH: 5433194

**Crtiteria:** 8 years onwards.

A service that helps families with relationship problems. FAB works to support families having difficulty with out of control behaviours. Self help: parent support groups, 8 – 13, 13 – 17 & 17 – 25, One to one support and advocacy.

**FAMILY WORKS NORTHERN**

**Hillier Centre**

**31 Gloucester Road**

**Mt Maunganui**

**PH: 07 575 9709**

**Criteria:** Family with children aged 0-17 years (Family Work only)

Children and family focussed service offering social work, counselling, social work, family work and group work. Areas of focus include; Blended families, family work

Overcoming the effects of abuse (WAVE/Restore), Parenting skills (Incredible Years).

**GET SMART TAURANGA ALCOHOL & DRUG SERVICES**

Building 53, Village on 17th

**17th Avenue,**

**Tauranga**

**PH: (07) 571 3712**

**Criteria:** 10-25 years

Get Smart is a Christian Charitable Trust dedicated to assisting people find answers for problems associated with substance abuse and addictions. We provide a counselling/education service to most colleges in the Tauranga area. Get Smart also offers alcohol and drug education programmes called Get Smart for Students and up and coming Get Smart for Parents based on the Te Whare Tapa Wha Model to schools, community and parents/whanau. We also teach other agencies and staff on the harmful effects of drugs.

**GRIEF SUPPORT SERVICES**

**147 Chadwick Road, Greerton**

**Tauranga**

**PH: (07) 578 4480**

**Criteria:** Children, Youth & Adults as individuals

Support to individuals and families bereaved by suicide by way of counselling and a monthly support group. The Facilitator of an After Suicide Support Group is member of NZAC.

**HEADWAY BRAIN INJRY ASSOCIATION BOP**

**Hillier Centre,**

**31 Gloucester Road,**

**Mt Maunganui**

**PH: (07) 572 4547**

**Criteria:** People with brain injury

We provide information, advocacy and support services to people with a brain injury, their families and whanau.

**HURIA MANAGEMENT TRUST**

**Huria Marae,**

**4 Te Kaponga Street**

**Tauranga**

**PH: (07) 5787838**

**Criteria:** All age groups – Kaupapa Maori

Aims to improve the quality of life for whanau and individuals who may need assistance, or are at risk in terms of managing personal health and well being. They offer advocacy and disability support, Kaupapa maori needs assessment, assist/monitor/educate in nutrition, asthma and diabetes.

**ICONZ ADVENTURE**

**Papamoa Primary School,**

**Corner Parton Road & Dickson Road,**

**Papamoa**

PH: 577 1962

**Criteria:** School aged boys

ICONZ is a new initiative of the Boys' Brigade in New Zealand, providing an adventure based programme. Activities include outdoor and camping, games, learning NZ history, fishing and eeling and any 'boys stuff'. There is a fee of $3.00 per meeting.

**IDEA SERVICES TAURANGA/MID BOP**

**26 4th Avenue**

**Tauranga**

**PH: (07) 578 0014**

**Criteria:** People with intellectual disabilities

Provides support services, residential and day care, family and whanau support for people with intellectual disabilities. Also provides behaviour support, in the home for families with members diagnosed with ASD.

**IMPAC TAURANGA**

62a Millers Rd

Brookfield

Tauranga

**PH: (07) 577 0675**

**Criteria:** 13-17 years

We provide a comprehensive Christian social service to the city of Tauranga with a specific emphasis on helping youth and their families through education/lifeskills for disadvantaged youth (alternative education programme), family support, emergency accommodation for teenage girls (12-16 years), alcohol/drug education, rehab and detox, health care and counselling service and personal development programme.

**ARNDT HOUSE**

62a Millers Rd

Brookfield

Tauranga

**PH: (07) 577 0675**

**Criteria:** Youth 12-16 years

A residential care facility catering for 12-16yr olds. We can cater for six young people at any one time. Arndt House is a safe, drug free home where young people can gain the support they need to overcome the difficulties they are facing. At Arndt House they learn discipline, personal development skills and communication skills which enable them to move forward. Our house Parents create a loving safe but disciplined environment for the youth.

**KAITIAKI NURSING SERVICES – DDD service**

47 Fraser St.

Tauranga.

PH: 5710144

Triple P parenting, 3D – (Disruptive developmental Disorder) screening / referral to multi-disciplinary assessment team.

**KATIKATI RESOURCE CENTRE**

45 Beach Rd,

**PH: (07) 549 0399**

**Criteria:** Anyone in Katikati area

Information and advisory service, school holiday programmes, Katikids after school programme, adult and community education, pregnancy and parenting classes, 40+ health, social service providers and community groups, resource library and community van bookings.

**KIDSLINE**

**95 Great South Rd,**

**Remuera,**

**Auckland**

**PH: (0800) 543 754 or (09) 522 4223**

**Criteria:** Telephone service for children up to 14 years of age

Kidsline is a telephone counselling service for all New Zealand children up to 14 years old. The phones are staffed from 4.00pm to 6.00pm every school day by professionally supervised Year 12 and 13 volunteer 'Buddies', who are trained to listen to and resource callers.  
Kidsline aims to anticipate and prevent childhood crisis and trauma which are known to lead later in life to teenage and adult dysfunction, distress and suicide.

**MAKETU HEALTH & SOCIAL SERVICES:**

**3 Little Waihi Road**

**Maketu**

**PH: 07 533 2551**

**Criteria:** Community of Maketu

The Charitable Trust is dedicated to the provision of Kaupapa Maori programs and services to the Tangata whaiora me nga whanau of Maketu and its surrounding districts. We provide: Adolescent Alcohol & Drug & Child Young Persons – Prevention and intervention, Tamatoa Programme, Mau Rakau, Tamariki/Rangatahi Social Worker

Kotiro Kotahitanga and Warrior Kids. Other services are: Tamariki Ora, 0 – 5yrs, Diabetes, Education and Support, Kaumatua Day Programmes, Community Nurse

Healthy Eating, Healthy Actions, School Holiday & After School Programmes 0 – 18yrs, Learner & Restricted Licensing, Our Geographic area covers Maketu, Pukehina, Otamarakau, Pongakawa, Paengaroa, Maketu Crossing.

**MERIVALE COMMUNITY INC**

**10 Kesteven Ave,**

**Merivale**

**Tauranga**

**PH: 07 578 6450**

**Criteria:** Families in Merivale Community

The community centre provides multiple services, including: youth services; OSCAR before school, after school and holiday programmes; whanau support and advocacy; The whanau support role is a co-ordination and linking role, acting as a first point of contact and facilitating referrals to other agencies and service providers. We are also a Lead Agent for Strengthening Families. This is co-ordinated by our Community Worker - Whanau Support who works in conjunction with other social work agencies.

**NGA KAKANO**

**2 Dunlop Rd**

**Te Puke**

**PH: 07 573 4846**

**Criteria:** Whanau support for Te Puke based Maori

Health and Social service tangata whenua organization supporting whanau within Te Puke region through individual counselling and group work regarding domestic violence, tamariki, mental health and addiction services. Tamariki Ora programme and a youth programme run in schools.

**NGATI KAHU**

**69 Carmichael Rd,**

**Bethlehem**

**PH: 07 5760160**

**Criteria:** All age groups

Te Whare Hauora o Ngati Kahu 2000 (ki Tauranga) Society Incorporated is an incorporated society that provides health services to the Ngati Kahu whanau, hapu and iwi in their region of Ngati Ranginui.  
Ngati Kahu Hauora offers home based services that are provided by health and mental health workers that visit consumers in their home. Clinics are held on various marae and other venues in the region.  
Services include: Mental Health, Alcohol and Drug Counselling, Whanau Ora, Koroua and Kuia Support, Doctors Clinic, Quit Smoke / Auahi Kore Advisory, Vaccinations/Immunisation, Nutrition Advice, Breast Screening, Cervical Smears

**TE RUNANGA O NGAI TE RANGI IWI TRUST**

25 **Te Awa o Tukorako Lane,**

**Mount Maunganui**

**PH: (07) 575 3765**

**Criteria:** Children, Youth and Adults

Maori health provider providing health and social services.  
Services includes: Maori Health Providers, Budget Advice, Home Support Services, Social Worker/Caregiver Recruitment, CAYAD Project, Marae Development. Peaceful Warriors, criteria mental health, alcohol and drug issues, ages 10-24 years.

**NGATI RANGINUI IWI SOCIETY INC. SOCIAL SERVICES**

Old Tauranga Post Office Building

51 Willow St.

**Tauranga**

**PH: 571 0934**

**Criteria:** Families with children up to 17 years

Provide Whanau Support (CYF cannot be involved) including respite for Ngati Ranginui Iwi Whanau/Maori/Other within Tauranga Moana, Budget Advice; Rangatahi Ora programme (13-17 years), Kaupapa Maori Domestic Violence programmes for Tane, Wahine and Tamariki (3–13 years).

We also provide Health Services –Advocacy, Mental Health Whanau Support; Needs Assessment Services – cultural assessments; Vocational Rehabilitation for adults.

**OPEN HOME FOUNDATION**

**14A Elder Lane**

**Tauranga**

**Ph: 07 579 2840**

**Criteria:** Family with children aged 0-17 years

Open Home Foundation (OHF) is a Christian Child and Family support Service that works within the provisions of the Children Young Persons and Their Families Act (1989). OHF provides quality services to assist family/whanau with children and young people who are in need of support. OHF is open to referrals from anyone and provides home based social work (including home visits), parenting education, special needs care and support and foster care.

**PAPAMOA SUPPORT CENTRE**

**95 Hartford Ave.**

**PH: 574 7170**

**Criteria:** Families in Papamoa

Social service for Papamoa residents offering social work, budget advice,

advocacy, counselling, senior and youth services, advice and information,

personal development and community education courses. Problem Gambling, AA and Probation services also use Centre facility.

**PACIFIC ISLAND COMMUNITY TRUST (PICTT)**

**562 Cameron Road,**

**Tauranga**

**PH: 577 1270**

**Criteria:** All age groups

To support Pacific communities in the Western Bay of Plenty.

**RELATIONSHIPS AOTEAROA**

**9 Brookfield Terrace**

**Tauranga**

**PH: (07) 576 8392**

**Criteria:** Family/relationship counselling and support for children, youth and adults.

Relationship Services offers counselling, education and support. They offer a range of education programmes including parenting programmes, couple and family counselling, individual counselling, separation, domestic violence, relationships, self-esteem, communication and life skills.

**SOCIAL CARE CONSULTANCY**

**147 Chadwick Rd, Greerton**

**Tauranga**

**PH: 027 555 0580**

**Criteria:** Works with people 11 years onwards

Social Care Consultancy is an organisation dedicated to providing good quality evidence based support to a variety of individuals and agencies in New Zealand.  Based in Greerton, Tauranga, we provide a variety of therapeutic and practical types of support to a range of young people, adults and organisations in need of support and training in the community. Looking to run groups for youth and individual work.

**ST PETERS CARE AND COUNSELLING SERVICE**

**130 Spring Street,**

**Tauranga**

**PH: (07) 5789608**

**Criteria:** Children and Adults

Child care centre and care/counselling service.

**SUPPORT NET ( DISABILITY SUPPORT SERVICES)**

**510 Cameron Road,**

**Tauranga**

**PH: (07) 571 0093** **- reception CHADS (07) 571 0093 CALL FREE: 0800 262 477**

**Criteria:** People with disabilities

Support Net (Kupenga Hao Ite Ora)

We provide the point of entry for disability related community and residential services.

**TE AWANUI HAUORA TRUST**

**Opureora Road**

**Matakana Island**

**PH: (07) 5787862**

**Criteria:** 8-18 years

Offers a range of health services. There is a GP service, kuia/kaumatua services, mirimiri and a rangatahi programme. Programmes delivered included alcohol and drugs, sexual health education, first aid etc. Activities for youth including a range of sports and other activities, camps and trips.

**TE MANU TOROA MAORI KAUPAPA HEALTHCARE SERVICES**

**11 Garden Place**

**Tauranga**

**PH: (07) 577 4911**

**Criteria:** Children, Youth and Adults

Maori Kaupapa Health Service. Free service. Te Manu Toroa services-GP clinics, Dental Services, Tamariki Ora Service& Health Promotion, Outreach Immunisation, Adolescent Mental Health, Adult Mental Health Needs Assessment Service, Community Nursing.

**TE PUKE COMMUNITY CARE TRUST**

**100 Jellicoe Street**

**Te Puke**

**Ph: 573 5614**

**Criteria:** Children, youth and adults

We are a one stop social service centre providing 2 social workers, food bank, budget advice, family support, advocacy work, counselling service available and free nursing service.

**TE PUNA HAUORA – MAORI SERVICES**

**12024 Cameron Road, Tauranga Hospital,**

**Tauranga**

**PH: (07) 579 8560**

**Criteria:** Children, youth and adults

Provides whanau counselling for tamariki, first episode psychosis, dual diagnosis assessments and treatment for rangatahi and whanau members. Also provides follow up care in the community.

**TE PUNA I RANGIRIRI TRUST**

**McLean Street,**

**Tauranga**

**PH: (07) 571 7934**

**Criteria:** 5 years plus

Aims to provide opportunities of education to youth, empower rangatahi, positive role modelling and uphold tikanga practices within all functions of the trust and its programmes.

**TE RANGIMARIE TRUST**

**19 Jellicoe Street**

**Te Puke**

**PH: (07) 573 0138**

**Criteria:** Service for adolescents

Kaupapa Maori Service providing Adolescent Mental Health Services, Alcohol and Drug Services.

**TE RUNANGA O NGAI - TAMAWHARIUA**

**13 Henry Road**

**Katikati**

**PH: (07) 549 0760**

**Criteria:**

Advocacy/Peer Support Child & Youth and Health service.

**TE TUINGA WHANAU TRUST**

**190 Chadwick Road,**

**Tauranga**

**PH: (07) 5710875**

**Criteria:** Children/Adults

We are a social service provider/small alternative education provider.

**TE WHANAU KOTAHI**

**112 13th Avenue**

**Tauranga**

**PH: (07) 571 4768**

**Criteria:** Children/Young people with development delay or disability

We work with children and young people who experience developmental delay or disability. We provide: Occupational Therapy, Psychologist, Physiotherapists, Social work for those with developmental delays.

**TOUGH LOVE – REFER TO FAB**

**WHAIORANGA TRUST**

**613 Welcome Bay Road Tauranga**

**160 Fraser Street Tauranga**

**PH: (07) 579 5505 or (07) 544 9981**

**Criteria:** Children, Youth and Adults

Whaioranga Trust is a Maori Health and Social Services Provider whose primary focus is the health and wellbeing of Whanau, Hapu and Iwi.  
Services focus on meeting the needs of whanau by providing culturally appropriate care to achieve the best possible outcome from any service we provide.  
We are based in two locations, 613 Welcome Bay Road Tauranga for Rongoa Maori Traditional Healing and 160 Fraser Street Tauranga for all other services.  
For further information about our services, please feel free to contact our office.

**YOUTH AID/YOUTH DEVELOPMENT TEAM**

**C/- TAURANGA POLICE**

**11 Monmouth St.  
Tauranga**

**PH: (07) 5774300**

**Criteria:** Youth under 17 years

District offices are Tauranga, Tauranga South (5783460), Mount Maunganui (5753143), Papamoa (5722440) and Te Puke (5730220). Youth Aid deals with young people who have committed crimes. The Youth Education Team teach programmes in schools (i.e. Keeping Ourselves Safe, DARE, bullying programmes). The Youth Development Team work with young people with education, health etc to prevent them reoffending.

**YMCA**

**428 Devonport Road,**

**Tauranga**

**PH: (07) 578 9272**

**Criteria:** Children and Adults

Education training courses (TOPS), after school care programmes in Tauranga, Mount Maunganui, Otumoetai, Welcome Bay, Bethlehem, Papamoa, Greerton and Arataki. They provide school holiday programmes and kids classes in pre-school gym, dance and developing motor skills.

**YOUTH HORIZONS**

**401 Devonport Rd**

**Tauranga**

**PH: (07) 575 2639**

**Criteria:** Child/Youth with CAMHS & CYFS involvement

Child and youth respite services for CAMHS clients. Intensive Clinical Service for young people and their families who are under the care of CAMHS and CYF.